



## FROM THE FOND DU LAC AREA ASSOCIATION OF COMMERCE & CHARTER BUSINESS®

### Things work better, together!

The Fond du Lac Area Association of Commerce and Charter Business® have entered into an exclusive agreement to provide **savings for AC members**. Charter Business has developed *special* pricing for AC members who subscribe to multiple services, making it easier to manage your business with just one vendor. Charter Business High-Speed Internet™, Video and Telephone work together to save your business time and money. You'll get one low bill and one number for service and support.

### Charter Business provides the following services to power your business.

**CHARTER BUSINESS TELEPHONE™:** Business lines for small business with a choice of affordable long-distance plans, including unlimited long-distance,\* voicemail, and popular calling features\*\* such as Caller ID, Call Waiting, 3-Way Calling, Speed Dial 30, Call Forwarding, Hunt Group, and many more! *Additional lines, enhanced feature packages that include hunt group, and/or long-distance calling packages may be added for an additional monthly fee.*

**CHARTER BUSINESS† VIDEO & MUSIC:** Keep customers entertained and employees informed with a wide selection of sports, news, movies, and local channels. Enjoy commercial-free music with up to 45 channels to choose from – perfect for waiting rooms, lobbies, restaurants, and break rooms.

**CHARTER BUSINESS™ HIGH-SPEED INTERNET™:** From basic connections with up to 20M download and 2M upload speeds\*\*\* to dedicated fiber-optic networks with symmetrical speeds up to 1G, we have the capacity to handle a one-person start up, an international corporate headquarters, and anything in between. Services are provided via our state-of-the-art network, so you know they're coming from us, not an unknown source.

### CHARTER BUSINESS† HIGH-SPEED INTERNET ADD-ON SERVICES:

**Managed security lets you focus on business:** Antivirus and firewall platform helps protect your network against virus, worms, intrusions, and other security threats.

**Managed Internet Router:** Enhanced service level via a single point of contact for help with internet network connection issues, 24/7 customer support, and technical assistance.

**Custom Hosting:** From email accounts to web and DNS hosting, we can provide the tools required to develop and manage a presence that reflects your business.

**Off-site storage keeps your data safe:†** Online data protection automatically stores files in a secure off-site location.

Mandra Gruber is your Charter Business Account Executive. She is available to assist you in conducting an analysis of your existing services and provide you with a quote for this *AC members-only* offer. Mandra is based in Fond du Lac as your dedicated point of contact for this program. You may reach her at (920) 907-7720 ext. 1519, or via email at: [mandra.gruber@chartercom.com](mailto:mandra.gruber@chartercom.com) to hear more about great savings available to your business today!

Regards,

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©2008 Charter Communications. All services not available in all areas. Restrictions may apply. \*Charter Business Telephone Long-Distance packages are only available with Charter Business Telephone local phone services. Charter Business reserves the right to review and terminate service for abuse of service. Unlimited Long-Distance service includes US, Canada and Puerto Rico. \*\*Voicemail and features are available for an additional monthly cost on a per line, per month basis. Taxes, installation, and other fees may apply. The terms and conditions of the applicable tariff and customer's subscriber agreement will remain in full force and effect for the term of the service and are subject to change. CPE is the responsibility of the customer; Charter does not guarantee compatibility with any particular CPE. Call for details. Customer authorizes Charter Business to make inquiries and to receive information about customer's credit history from others and to utilize such information in its decision regarding the provision of the service to customer locations. \*\*\*Not all speeds available in all areas. Speed packages include the following download/upload combinations: 20M x 2M, 8M x 2M, 2M x 2M, 10M x 1M, 7M x 768K, 5M x 512K. †Charter Business makes no guarantee that data will be secure.